

The Wirral Care Record



Dr Sue Wells
Wirral GP

"I trust the Wirral Care Record to help us take better care of you and everyone in Wirral."

As a GP caring for patients every day, I'm very pleased and proud that the new digital Wirral Care Record will be launched soon.

It's very important for everyone in Wirral. It will mean that any treatment or care you receive in future will be even safer, faster and better than it is now, no matter who looks after you.

This leaflet explains everything you need to know about the Wirral Care Record.

For more detailed information, please visit: healthywirral.org.uk or call: **0151 541 5440**

Find Out More

For more detailed information about the Wirral Care Record, and how it will benefit patients:

- Visit healthywirral.org.uk and download a list of "Frequently Asked Questions"
- Call **0151 541 5440** and request a copy of the "Frequently Asked Questions" to be posted to you

How to opt out

If, having read this leaflet, you still feel you'd prefer to opt out of the Wirral Care Record; this is very easy to do:

- Visit healthywirral.org.uk and submit an "Opt out" request
- Call **0151 541 5440** and ask to be opted out

You can opt in again at any time, by calling the number above or submitting an "Opt in" request at healthywirral.org.uk



healthywirral.org.uk



@healthy_wirral



Healthy Wirral



0151 541 5440

The Wirral Care Record is a single digital confidential care record for Wirral residents, launching during November 2017.

It will help health and care professionals make sure that everyone in Wirral gets the best possible care.

Everyone in Wirral will have a Care Record. Health and social care professionals will be able to access it securely through an encrypted connection on their NHS or Council IT equipment, 24 hours a day.

Initially it will be launched with information shared between your GP surgery and Wirral University Teaching Hospital NHS Foundation Trust.

IN the future the record will also contain information shared by Wirral Community NHS Foundation Trust, Cheshire and Wirral Partnership NHS Foundation Trust, and Wirral Council (Adult Social Services, and Children and Young People's Services).

Anyone can opt out of the system at any time.

How it will work

Your care record can only be seen by a care professional directly involved in your care, and no one else.

The system logs everyone who looks at a record, including the time and date of access and what information was viewed.

Your care record will not be shared with anyone outside of the NHS in Wirral or Wirral Council without your permission. It will not be made available to insurance companies, drug companies or third parties; or be used for advertising purposes.

The data held within the Wirral Care Record is hosted in the UK, so it's subject to the Data Protection Act (1998), meaning you can be totally confident that your information is secure.

You can also opt out of the Wirral Care Record by completing the "Three records schemes choice" form we have for new patients.